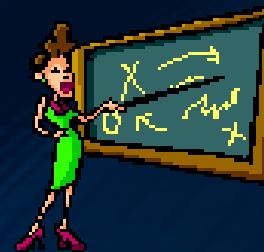
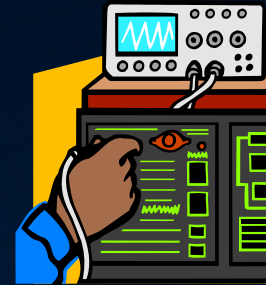


The Impossible Program - "TD2EX"

STRATEGIES TO RUN A SUCCESSFUL PROGRAM

Shelly Wright, PMP,
CISA, CSM, CITRMS

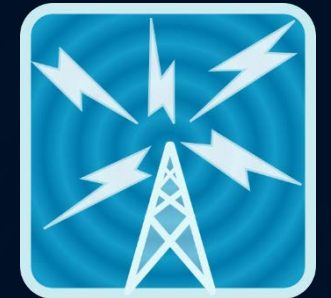
- Program manager
>\$20M complex efforts
- PM instructor @ 3
universities
- Program Management
Principal, Kaiser
Permanente





Lisa Gwinn , PMP

- Program manager @ Oracle Corporation
- High profile & complex efforts
- Volunteer @ several Phoenix non-profits

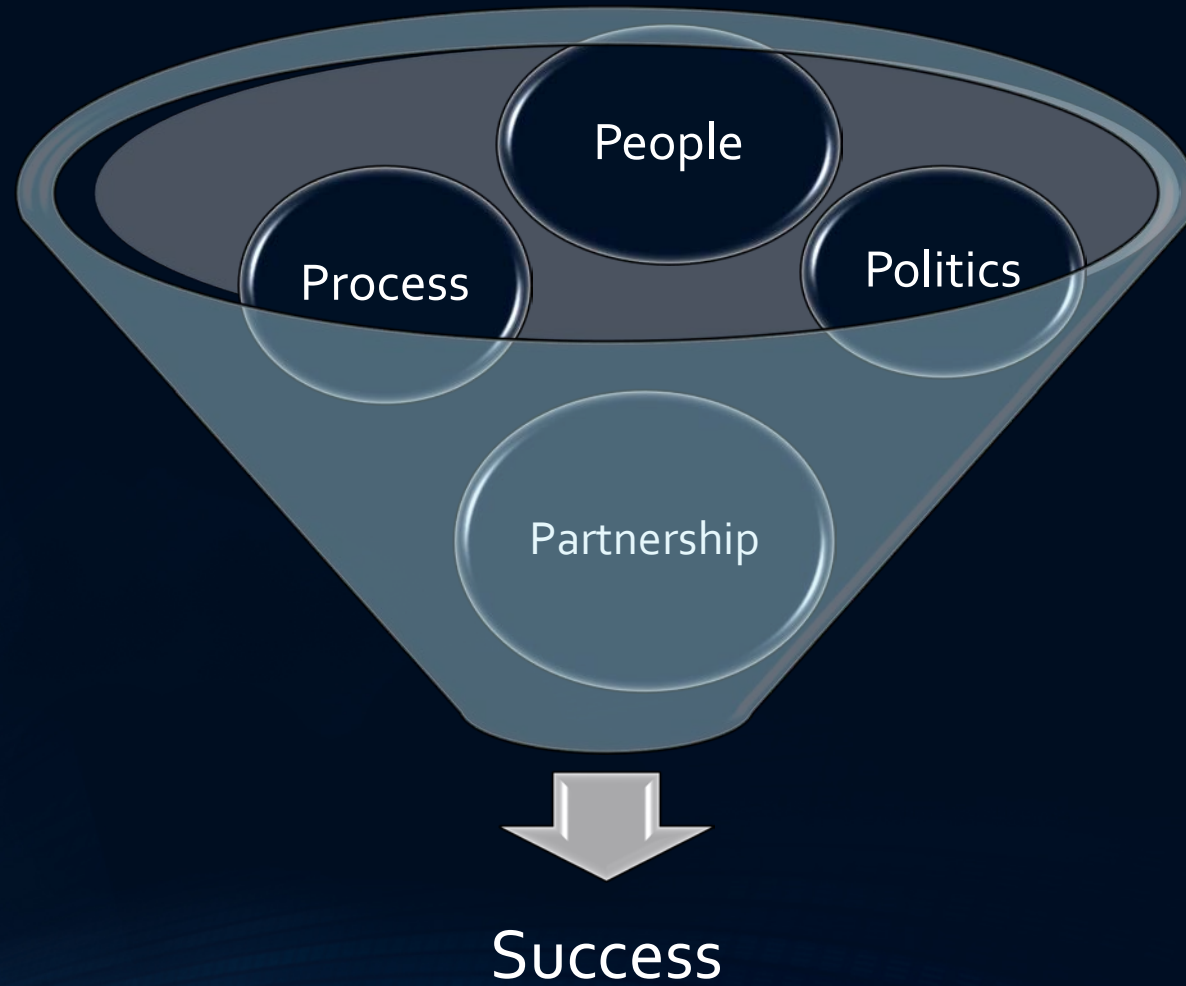




CASE STUDY STRATEGIES FOR IMPOSSIBLE PROGRAMS

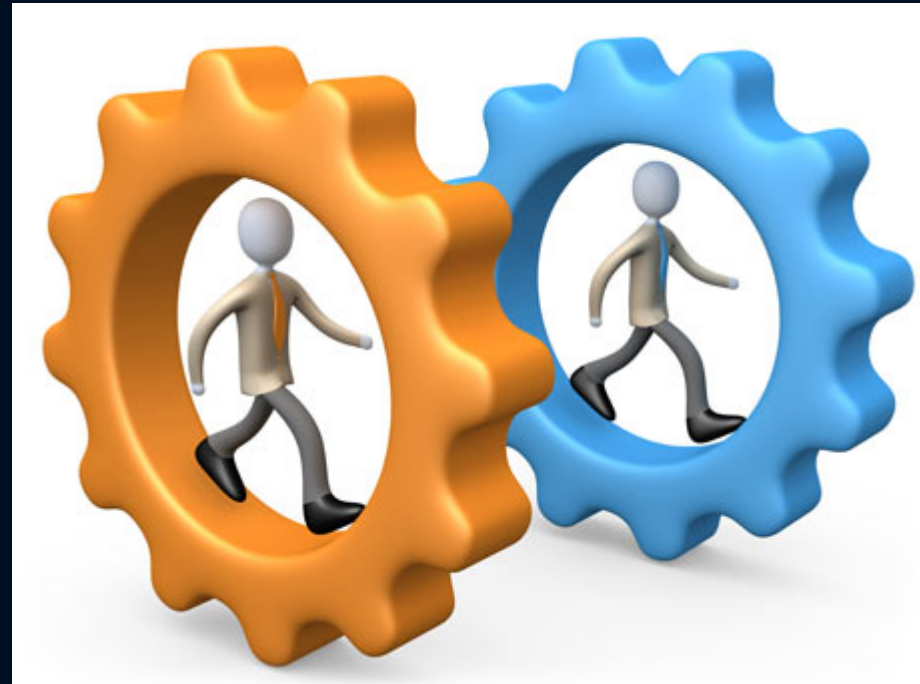
- TD2EX story
 - 4 years
 - ~300 people
 - Platform EMR data migration
 - Disaster recovery build out
- Becoming a gold standard

4 "P"-s OF PROGRAM MANAGEMENT



PROCESS

- Methodologies & procedures
- Hybrid team management
- Technology
- Team norms & core value
- Escalation process
- Baselined measurements



PEOPLE



- Be selective
- Empowerment & delegation
- Performance coaching
- Manage across cultures
- Personalize motivation
- Set the stage for success

PARTNERSHIP

- Common priorities & vision
- Accountability
- Collaboration & transparency
- “Healthy” conflicts
- Reward & recognition
- One Team!



POLITICS



- Decision making & change control processes
- Active listening
- Assume positive intention
- Break negative cycles
- Negotiation & gain agreement
- Leverage relationships

Image of Success



Q&A

Thank you!