

# LARIZA JUDO, PMP

[Lariza.Judo@cox.net](mailto:Lariza.Judo@cox.net) • (949) 212-5722 • [www.linkedin.com/in/larizajudo](http://www.linkedin.com/in/larizajudo)

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## PROJECT MANAGEMENT PROFESSIONAL

Versatile, passionate, and hands-on as a program manager, who leads teams to execute and deliver with utmost quality work, on projects that align to organizations' strategic initiatives. A respected professional with an array of expertise in various areas, from process improvements, application & web development, to infrastructure. Effective with working with both business and technical project teams, including resources across the globe. Will not shy away to help solve complex business problems.

### Project Management

- Portfolio Management
- Business Analysis
- Program Management
- Change Management

### Business Liaison

- Contract Negotiations
- Vendor Management | KPI's
- Budgeting | Forecasting
- IT Communications

### Technology

- SAP ECC | SRM | CRM | HR | T&E
- Waterfall | Agile | MS Project Server
- Cisco
- CRM | Vantive | Salesforce

## CERTIFICATIONS

Certified Project Management Professional, May 2005

Certificate in Master Project Management, Project Management Resource Group, September 2011

Certificate in Agile Project Management, ESI International, August 2009

University of California, Irvine, Project Management Certification

Prosci Change Management Certificate, December 2013

**Nihon Kohden**, Irvine, CA

**2017 to Present**

A global enterprise and a market leader in manufacturing and distribution of instrumentation for Patient Monitoring, Sleep Assessment, Neurology and Cardiology.

### Project Consultant, Project Management - Commercial Operations

- Responsible for leading professional services teams through the different phases of projects, starting with pre-sales effort, through installation and delivery.
- Primary contact for external customers for all communication and change management needs.
- Provide consultative services to external customers, ensuring that all of their technical requirements are met and compliant to regulations from various governing bodies for the healthcare industry.
- Hand-picked to join the team specifically to modernize its project management team processes and practices, with the intent to transform it to a high performing team.

### Independent Project Consultant

**2016**

Provided consultative services to firms in the areas of strategic planning, project management and process improvement.

- Developed standardized project tools and templates, such as status reporting, implementation schedules, and dashboard reporting, designed to improve operational efficiencies.
- Provided turnaround expertise to improve project progression and customer experience.
- Facilitated with team resources to develop project roadmap.

**SAGE**, Irvine, CA

**2005 to 2016**

\$2 billion global software solutions company servicing small and medium sized businesses.

### Director of Project Management Office, Information Technology (2013 to 2016)

Led staff of program and project managers to deliver an inventory of strategic IT projects, including front and back office systems (SAP, Human Capital Management, SRM, etc.), contact center, telephony, network, hosting and other infrastructure projects. Led team of up to 11 project managers in remote locations.

**Director of Project Management Office, Information Technology (2013 to 2016) CONT.**

- Managed IT planning, forecasting and business case management for a project portfolio with +\$10 million in annual capital investment; provided status reporting for 80-120 project initiatives per year.
- Improved project resource capacities through establishment of resource and capacity planning and dashboard reporting, allowing better visibility to executive team for better decision-making.

**Key Achievements**

- Oversee the integration of human capital management system & SuccessFactors for +5,000 global employees, eliminating legacy HR systems & outsourced P/R service.
- Implemented enterprise telephony system to Cisco IP-based, and standardized contact center experience to recognize \$2.5M in annual cost savings.
- Implemented Projects Server to formalize our project portfolio management process.

**Program Manager/Senior Project Manager, Information Systems (2006 to 2013)**

Led projects focusing on SAP, data conversion and integration, and Customer Service.

- Managed teams of +50 resources to migrate millions of records from legacy systems.
- Utilized the full cycle of project management to manage projects, from initiation, planning, estimating, scheduling, execution and applied other tools such as change management, risk management and escalation.
- Mentored project managers and provided guidance in project planning and execution.

**Senior Business Systems Analyst (2005 to 2006)**

- Managed the day to day tactical and operational support of CRM legacy system (Vantive).
- Evaluated business problems & viable solutions, prioritized project requests, and facilitated communication.
- Analyzed and documented business processes using various business analysis techniques such as Use Cases, Activity Diagrams, Context Diagrams and Business Process Maps.

**EXPERIAN CREDIT SERVICES, Costa Mesa, CA****2003 to 2005**

Global consumer and business credit reporting and marketing services company with \$4.8B revenue.

**Manager, Data Quality**

Managed matrixed team of programmers, project managers, statisticians and analysts responsible for data quality and statistical analysis initiatives to measure accuracy and consistency of credit data.

- Provided leadership on project initiatives to improve data delivery and data quality standards.
- Performed analysis on credit data to measure accuracy and cost effectiveness of data acquisition.
- Worked alongside Sales to provided consultative services to customers to discuss data quality on marketing data.

**UNITEDHEALTHCARE, Cypress, CA****2001 to 2003**

Managed health care insurance provider for groups and individuals. Previously known as PacifiCare Health Systems.

**Senior Systems Analyst, Information Technology**

Team lead and responsible for maintaining IT project portfolio, budgeting and forecasting.

- Instrumental in creating an enterprise-wide engagement model for business units to engage IT for services.
- Improved project management processes by designing and developing tools, including business valuation, service requests, project change requests, business requirements and project charter.

**HOMEBASE, INC., Senior Systems Analyst | Staff Accountant**  
**ADP, Staff Accountant | Tax Specialist**

**1998 to 2001****1996 to 1998****EDUCATION**

**MBA**, concentration in Information Technology, University of La Verne, LaVerne, CA  
**BA**, Accounting, California State University Fullerton, Fullerton, CA

**PROFESSIONAL AFFILIATIONS**

Member of Project Management Institute since 2005  
 Member of Project Management Institute, local Chapter (Orange County, CA) since 2003